PIDS Study 1 -- C-19 & the OFWS: Looking into the Philippine government's COVID-19 support mechanism for migrant workers and overseas Filipinos



Ellene A. Sana PIDS Webinar June 8, 2023

First OFF – a Big Thank You! To our frontliners!

- BIG Thank you to our government particularly DFA (OUMWA, Embassies and Consulates and Regional Offices), the DOLE Family (OWWA, POEA, POLOs, NRCO, ILAB, ILS), DSWD, IATF, DOH, BoQ, MIAA and Airport Personnel, Commission on Filipinos Overseas, Our LGUs
- To the international Community, Destination countries
- PRAs and CSOS and OFCs
- Indeed it was a whole of nation approach that was on the move
- Making available the much needed enormous HUGE HUGE resources to extend assistance to the OFWs and their families...

AYUDA—DOLE AKAP---Confusion, Varying interpretations, Delays

DEPARTMENT OF LABOR AND EMPLOYMENT "ABOT KAMAY ANG PAGTULONG" PROGRAM

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DEPARTMENT OF LABOR AND EMPLOYMENT "ABOT KAMAY ANG PAGTULONG" PROGRAM

(DOLF-AKAP)

DOLE's virus aid guidelines for OFWs selective, unfair

, SERIES OF 2020 THE PROVISION OF

INQUIRER.NET U.S. Bureau / 07:34 AM April 15, 2020

irder 212 para sa mga iyal. Magbibigay ang bolle ing F10,000 (5 03,520) sa mga OFW na naapektuhan ang trabaho sa abroad dahil sa pandemya.

Hunyo 23, 2020

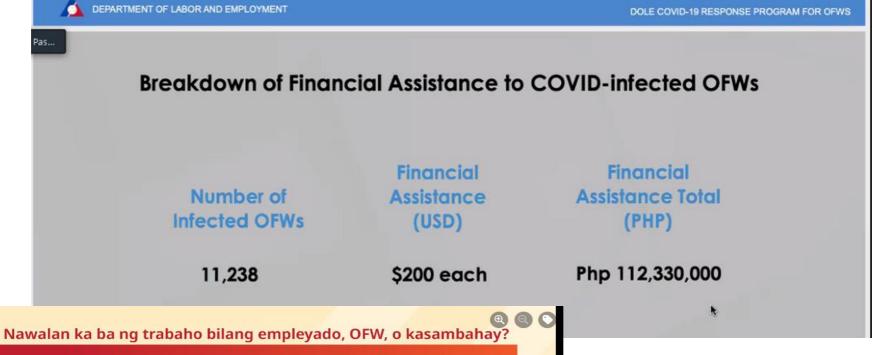
Inilabas ang DO 212-A na nagbigay ng karagdagang patnubay at impormasyon na makakatulong sa mga OFW ngayong panahon ng COVID-19, na nagpapalawak ng sakop na OFW na pwedeng mag-apply sa programa.

Retroactive ito simula Pebrero 2020.

Timeline:

- March 25 –DOLE announced DOLE AKAP;
- April8—Issued Implementing Guidelines –selective criteria
- April 18 Expanded coverage
- June 23 Issued Supplemental Guidelines for expanded coverage

US\$200 for Covid + OFWs ONSITE



Mag-submit na ng ONLINE application para sa

Maaari kang mag-apply para sa benepisyong ito kung ikaw ay isang SSS member na sapilitang nawalan ng trabaho o involuntarily separated sa iyong pinapasukang kompanya dahil sa sumusunod na dahilan:

- Pagbagsak ng ekonomiya
- Kalamidad o sakuna
- Retrenchment or downsizing ng kompanya
- Pagsasara ng pinapasukan dahil sa pagkalugi
- Karamdaman na ang patuloy na pagtatrabaho ay ipinagbabawal ng batas, o makaaapekto sa kalusugan ng mga kasamahan sa trabaho
- Iba pang dahilan ng sapilitang pagkawala ng trabaho sa ilalim ng Labor Code of the Philippines

Hindi kailangan pumunta sa SSS branches dahil ONLINE ang pag-file ng aplikasyon dito! Siguruhin lamang na mayroon kang My.SSS account sa SSS Website o SSS Mobile App.

Unemployment benefits from SSS

Food Packs to OFWs and Families

- Not All Posts (POLOs) were pro-active in accommodating requests for Assistance from OFWs; And if they did, mabagal kumilos
- CMA had to make interventions on behalf of some of the OFWs requesting for assistance to expedite releases of food packs
- Families left behind experienced discrimination in distribution of Ayudas by LGUs –mayaman naman daw sila dahil me OFWs.

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REPATRIATION – Coming Home Empty Handed

Wage Theft Cases

□67% --Decision to return was due to Covid-19 (5,582 OFWs)
□19% --contracts were pre-terminated (1,583); 59% did not get their separation or compensation pay (4,915); more WMW were affected than male MWs
□17% did not get their final wages (1,416)
□Source: IOM 2020 Study of repatriated OFWs (8,322 respondents)

From CMA File: as of August 2022–206 individual cases; 15 Gorup Cases; 60% repatriated OFWs; 40% OnSIte cases

Delays in repatriation resulted to Saved Earnings being depleted; by the time they went home ater many monthe of waiting, konti na lang o ubos na ang naipon nila (e.g. case of workers in a company in Qatar)

Access to Justice

• Justice Delayed is Justice Denied for those who had to return home and for those who wanted to pursue cases back home — as lockdowns were imposed offices of government had to adjust —to online platforms and skeletal force — either way, workers with money claims and other concerns could not proceed as usual, even if government kept on saying that operations will continue unhampered. Easier said than done!

Migrant Health and Stigma

- "Migrants are Carriers of the Virus"
- Mental Health cases on the rise, including suicide
- OWWA and other offices were not fully prepared to address these concerns –which of course persisted post-pandemic
- Has Health-seeking behavior of OFWs improved learning from the pandemic? What the OFWS remember was the Philhealth contribution being imposed and with corresponding penalty for failure to do so.

Migrants Death – Repatriation of remains and Death Benefits

- Big Issue was when deceased OFWs in KSA were buried without consent of Families of OFWs— What was the truth to this?
- Equally important are the death benefits to the heirs of the deceased OFWs – including from mandatory insurance coverage (e.g. case of OFW in Kuwait with heirs not informed about it) and computation of end of service benefits (NOK though DFA was not releasing the entire amount—rules in succession)

Key Take Aways— MUST Be Inclusive, Human rights-Based & Gender-responsive

- Effective and timely communication and coordination between and amongst government agencies and relevant stakeholders (horizontal and vertical) –to avoid miscommunication, confusion and thus delays
- Build on Database of OASIS particularly for reintegration diagnostics for reliable verifiable data on migration
- Agree on the interpretation of "DATA Privacy Law" as it could hamper prompt action if invoked the wrong way (e.g. national-LGU dynamics)
- DO a Finance and Performance Audit of:
 - DOLE AKAP Funds
 - OWWA Emergency repatriation fund (for 2023 placed at almost P12B)
 - DFA ATN during pandemic
- DMW should make itself felt and fast track transition period to take the reins of leadership where OFWs and families are concerned of particular importance is implementation of the "full cycle reintegration"

 Center for Migrant Advocacy | 15 Years of Service

CMA DID Its Share on Info Dissemination, Ayuda and Facilitating Assistance to Distressed Migrants

























SIGNING OF MEMORANDUM OF AGREEMENT TO SET-UP
OFW HELPDESK AT BARANGAY BAGUMBAYAN,
Municipality of Mother Kabuntalan, Province of Maguindanao



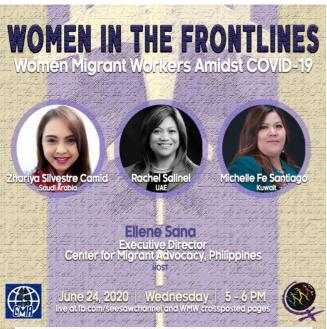
SIGNING OF MEMORANDUM OF AGREEMENT TO SET-UP OFW HELPDESK AT BARANGAY POBLACION 7, COTABATO CITY.

"Strengthening Capacities for the Rights of Migrant Domestic Workers and their Families"





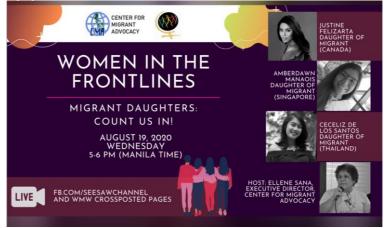






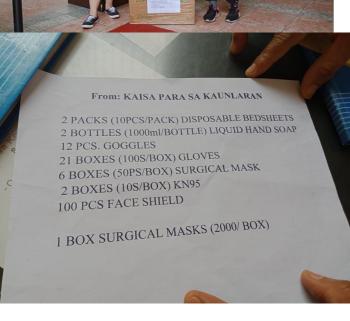














CENTER FOR MIGRANT ADVOCACY (CMA PHILS) GIVES HELP TO REPATRIATED OFWS IN TIGAON, CAMARINES SUR

BY: Ernie Morte



Center for Migrant Advocacy (CMA Phils), in coordination with local affiliate group, Poblacion Beneficiaries Overseas Association (POBA) in Tigaon, Camarines Sur, gave food packs repatriated OFWs affected by the pandemic

November and last year (2020



CENTER FOR MIGRANT ADVOCACY (CMA PHILS) GIVES HELP TO REPATRIATED OFWS IN TIGAON, CAMARINES SUR



POBA members and the repatriated **OFWs** expressed their appreciation and gratitude to CMA Phils and Ms. Sana and her staff who are based in Quezon City.





BY: Joy Lyn P. Dung-ao

Media/News Company PAGE. 4 / BICOL EXPRESS / JANUARY 12, 2021

OFWs in NV get assistance from

Center for Migrant Advocacy

OFWs in NV get assistance from Center for Migrant Advocacy

The Center for Migrant Advocacy Philippines (CMA) through its Executive Director, Ms. Ellene A. Sana, coordinated with the NVSU Seed Foundation Project distribution of assistance to a total of 60 Overseas Filipino Workers (OFWs) in Nueva Vizcaya. The event happened late November and early December 2020. Each OFW received a total package worth P1,3000.00 consisting of 25kg milled rice, one tray eggs, a cooking oil and twin packs of coffee mix.



NVSU took charge of distribution providing milled rice from the project bought by CMA. OFWs were informed through friends and relatives, contact barangay officials,





OFWs were grateful to the project and expressed much appreciation in receiving the food aid from CMA. One recipient said, "This effort to reach out is very timely. I thank

both CMA and NVSU for remembering OFWs in our province. Agyamanak la unay, Apo."

NVSU also took the time to explain to all recipients what CMA is doing as a nongovernment organization promoting the welfare of OFWs in other provinces in Luzon, Visayas, and Mindanao.











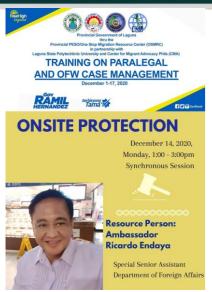


Mr. Rustico SM dela Fuente Director, Philippine Labor Center, Kaohsiung, Taiwan

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Atty. Francis Ron "Kiko" De Guzman Director, Anti-Illegal Recruitment Branch, POEA





Session 4B --OFW Cases @ NLRC Sept 30, 2020, Wednesday 2:00-4:00pm







PARALEGAL TRAINING

CMA Capacity Building on Paralegal and Access to Justice





FRIEDRICH EBERT STIFTUNG

PARALEGAL TRAINING

CMA Capacity Building on Paralegal and Access to Justice



Introduction to Para-legal Work; Affidavits & Single Entry Aproach (SEnA)

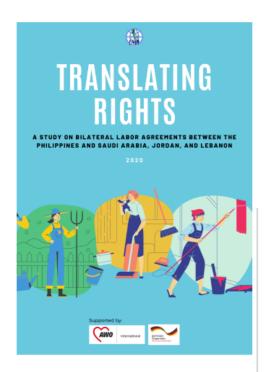


September 21, 2020, Monday, 9:00 - 10:30am Synchronous Session



Resource Person: Atty. Henry S. Rojas

- President, Lawyers Beyond Borders Philippines
- Senior Partner, Rojas & Uy Law Offices
- Volunteer Legal Counsel of Center for Migrant Advocacy





Frontlines in Migration Governance

A study on the response of the Philippine Overseas Labor Offices during the COVID-19 Pandemic

November 2020



Supported t





Through the Years

Trends in Filipina Migrant Domestic Workers'
Complaints from 2016-2018 through the Center
for Migrant Advocacy

WITH SUPPORT FROM







PIDS Study 2 -- Scoping Study on the Health and Social Security Literacy of Filipino Migrant Workers in East Asia



Ellene A. Sana PIDS Webinar June 8, 2023

PIDS' Research Questions

1. What is known about social and health security systems in migrant-receiving countries in East Asia and migrant-sending countries such as the Philippines? --What OFWs are most familiar with is OWWA and some of its programmes.

I think if the technical side of the concepts are concerned – Not much, but migrants are aware that they must have medical and health insurance coverage in CODs, c/o employer

The "mandatory" nature of contributions to social security (in the Philippines and select CODS) as well as health security systems make these known to the migrants—since these are requirements by CODs and in Philippines, although prohibited — is oftentimes prerequisite to issuance of OEC

As such, these are seen more, I think as BAYARIN (imposed payments pa nga e) on the OFWs. This is especially the case with UHC's mandatory contribution which increases every year!

However, for those who are about to retire—they start to think of long-term benefits but still not sure and how and where they can avail of this. There seems also high level of mistrust of SSS and Philhealth among OFW

To what extent do sending (Philippines) and receiving countries (Hong Kong, Singapore, Japan) ensure that migrant workers are informed about and access health and social security systems?

Not Sure.

If SSS has offices in these places, maybe there are efforts to inform the OFWs. Otherwise, simple reference to the websites does not help that much.

Case Study – Compulsory Insurance Coverage under RA10022, March 2010.

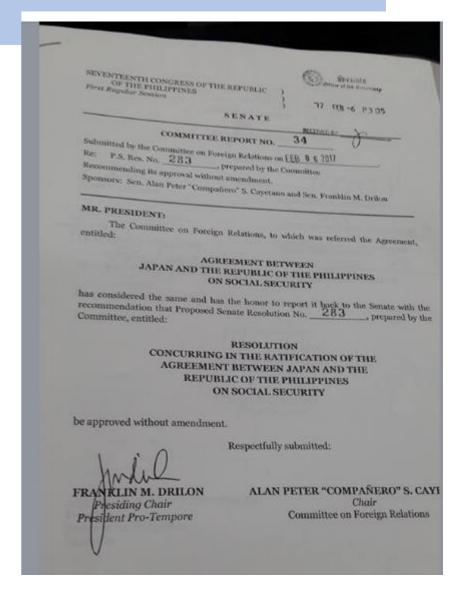
Everytime we conduct training programmes with OFWs and Migrant organizations, we will mention this and the scope of coverage and each time, they will say that they never heard of the compulsory insurance coverage – which covers disability, death, repatriation, medical evacuation, medical repatriation, compassionate visit, money claims and subsistence allowance.

Senate Ratifies SSA with Japan



February 6, 2017

SSA with Korea –not implemented yet. Signed Nov 2019



Are Filipino migrant workers in East Asia health and social security literate?

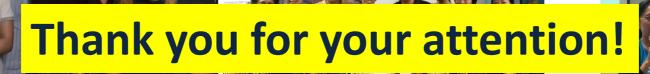
- You said systems literacy refers to how OFWs ACCESS, Are Familiar with, Understand, Utilize Information about health and social security systems in CODs and COOS--- maybe on the scale of 1-10, 10 being the highest, it will be 5- in general and for east asia and SG—maybe higher since these CODs have existing programs and systems
- I am inclined to give a lower rate but for example, access and availment of Philhealth by OFWs onsite and back in PH is significant –
- Para kasing kapag kailangan naman e me pamamaraan. Nalalaman kung saan at paano eventually....

Key Take Aways

- Be pro-active in informing and educating OFWs about social protection and social security —explain what these concepts are and why this is part of the basic human rights of migrants and decent work; Include the compulsory insurance coverage
- Explain the technical terms like portability, equality of treatment, totalization? Ano ba ang mga Ito? E.g. SSA with Korea first version was opposed by OFWs themselves; second version in 2019 —Senate has yet to ratify; and OFWs are not informed neither consulted still on what the SSA package is comprised of.
- We welcome the initiative of OWWA R3 on TELE Konsulta global
- We welcome the formation of PMHN— DOH should ensure support to programs and activities of PMHN
- DMW should support efforts of SSS to promote importance of SSS on OFWs











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